

Company Number: 00109065

Cardiff City Football Club Limited (the "Club")

Minutes of the SLO Meeting held on Tuesday August 12<sup>TH</sup> at Cardiff City Stadium at 6pm.

#### **PRESENT**

Paul Corkrey (**PC**)  
Billy Gregory (**BG**)  
Mona Sabbuba (**MS**)  
Christian Evans (**CE**)

#### **POSITION**

Supporter Liaison Officer  
Disability Access Officer  
Head of Ticketing  
South Wales Police

Vince Alm (**VA**)  
Mike Spear (**MS**)  
Kieran Jones (**KJ**)  
Peter James (**PJ**)  
Kevin Lewis (**KL**)  
Keith Edwards (**KE**)  
Richard Sullivan (**RS**)  
Tony Jeffries (**TJ**)  
Andrew Williams (**AW**)  
Gerald Wadley (**GW**)  
Bazz Davies (**BD**)  
Kelvyn Millward (**KM**)

CCSC  
CCST  
CCDSA  
Travel Group Member  
Travel Group Member  
Travel Group Member  
Travel Group Member  
Travel Group Member  
Travel Group Member  
Travel Group Member  
Travel Group Member  
Travel group member

#### **Apologies**

Wayne Nash (**WN**)  
James Askey (**JA**)  
Amy James (**AJ**)  
Esther Jenkins (**EJ**)  
Gordon Cronin (**GC**)

Head of CRM/Insight  
Head of Fan Experience  
Travel Group Member  
Travel Group Member

<b>1</b>	<b>Welcome</b> <b>PC</b> thanked everyone present for their attendance and began the meeting.
<b>2</b>	<b>Previous Meeting Minutes</b> <b>PC</b> stated that all will have received the minutes from the last SLO meeting and that minutes of SLO meetings can be found on our official Club website. <a href="https://www.cardiffcityfc.co.uk/club/supporter-meetings">https://www.cardiffcityfc.co.uk/club/supporter-meetings</a>
<b>3</b>	<b>Port Vale Away Recap</b> <b>PC</b> discussed in detail the planning ahead of the game and the issues encountered by many of our disabled fans on the day, both pre- and post-match. Many complaints had been received, mostly verbally ,but also by e mail about the unacceptable coach parking arrangements, the distance from the coach parks and difficulty booking spaces Compounded by the change of venue for some of the bookings late in the day. Some fans had no option other than to book taxis from the coach parks pregame due to the distance from the stadium but unfortunately had to make the long walk after the game, it was not accessibility friendly, and some fans even decided not to travel at all because of the lack of wheelchair spaces and disabled parking.

	<p><b>KJ</b> The Cardiff City Disabled Supporters Association (DSA) had numerous complaints from their members and have written to Sports Ground Safety Authority, who have informed level playing fields, they will now communicate back to the DSA.</p> <p><b>PC</b> reported that they had received an alarming e mail from Port Vale stating that one of the coach companies parked at a location near school grounds had deliberately left a lot of rubbish, empty cans etc in the area and also deposited the contents of a chemical toilet which is totally unacceptable.</p> <p>Nobody from the travel group were aware of this on the night.</p> <p><b>CE</b> The police will be writing to all travel companies warning them against this and emphasised that it was against the law to drink on coaches and further checks will be made in the future , they will also check coach parks following games, it is illegal to dump waste onto the roads or public areas and going forward strict checks will be made and culprits could be prosecuted.</p>
<b>4</b>	<p><b>Away Ticketing Information</b></p> <p><b>PC</b> We will now move onto ticketing information for our away matches against AFC Wimbledon and Luton Town. For travel, we are estimating 10-12 away buses with parking for the stadium to be on Maskell Road for away fans. It's three minutes from Maskell Road to the away end at the Cherry Red Records Stadium. For accessibility purposes I will try to get 6 buses as close to the away end as possible.</p> <p><b>BG</b> Stated that AFC Wimbledon have been contacted regarding their accessibility and facilities. Every other club in League One has also been contacted with this enquiry.</p> <p><b>PC</b> It is likely that we will sell out both AFC Wimbledon and Luton Town. We have allocated parking areas for both matches so this will not be an issue.</p>
<b>5</b>	<p><b>Close</b></p> <p>With no further comments, <b>PC</b> brought the meeting to a close.</p>