

Company Number: 00109065
 Cardiff City Football Club Limited (the “Club”)

Minutes of the SLO Meeting held on Monday January 6th ,2025 at Cardiff City Stadium at 6pm.

PRESENT	POSITION
Paul Corkrey (PC)	Supporter Liaison Officer
Wayne Nash (WN)	Head of Operations
Christian Evans (CE)	South Wales Police
Simon Chivers (SC)	South Wales Police
Vince Alm (VA)	CCSC
Rob Jeffery (RJ)	CCST
Mike Spear (MS)	CCST
Kieran Jones (KJ)	CCDSA
Peter James (PJ)	Travel Group Member
Kevin Lewis (KL)	Travel Group Member
Keith Edwards (KE)	Travel Group Member
Hugh Bellamy (HB)	Travel Group Member
Tony Jeffries (TJ)	Travel Group Member
Andrew Williams (AW)	Travel Group Member
Gerald Wadley (GW)	Travel Group Member
Bazz Davies (BD)	Travel Group Member
Apologies	
Mona Sabbuba (MS)	Head of Ticketing
James Askey (JA)	Head of CRM/Insight
Amy James (AJ)	Head of Fan Experience
Ben Jones (BJ)	Fan Experience & Disability Access Officer
Esther Jenkins (EJ)	Travel Group Member
Gordon Cronin (GC)	Travel Group Member

1	<p>Welcome PC thanked everyone present for their attendance and began the meeting.</p>
2	<p>Previous Meeting Minutes PC stated that all will have received the minutes from the last SLO meeting and that minutes of SLO meetings can be found on our official Club website. https://www.cardiffcityfc.co.uk/club/supporter-meetings</p>
3	<p>125 Celebrations update JA couldn't make the meeting but sent the following update to the travel group about the 125 activities that have been on-going since our last SLO meeting. These included The Cardiff Castle Commemorative Activity in October with the 125 Cardiff City Bus The very popular “Eras” Documentary Series – Launched Episode 1 and Episode 2 with the promise of further episodes coming soon. The Cardiff City Anniversary Event held at the stadium in December 2024 and the incredible Cardiff City Stadium Murals of Peter Whittingham and Sol Bamba – Unveiled December 2024 There will be 125 Commemorative Baby Bibs and an updated 125 Club Timeline – Coming Soon Ben Jones was also unable to attend but sent an update that PC presented, explaining some of the activities the players and staff had been involved in. This Christmas, Cardiff City players brought the festive spirit to life with their annual Bluebirds “Crimbo” campaign, surprising some of the club’s most passionate and loyal supporters across</p>

	<p>South Wales. From lifelong fans to families with generational ties to the club, this year’s campaign celebrated the heart and soul of Cardiff City.</p> <p>Each surprise visit highlighted a unique and moving story of dedication to the Bluebirds. Whether it was stories of fans who’ve followed the team for over 70 years or families who’ve passed down their love for Cardiff City through four generations, the campaign demonstrated how football is about so much more than the game—it’s about community, connection, and cherished memories.</p> <p>Cardiff City’s first team squad also came together just before Christmas to spread joy and bring smiles to those in need. The entire squad made heartfelt visits to the University Hospital of Wales, Ty Hafan Children’s Hospice, and Rookwood Hospital, surprising unwell children in their care with thoughtful gifts and festive cheer.</p>
<p>4</p>	<p>Fan Engagement</p> <p>A question had come in from the fans about the confusion with the different fan groups and the meeting structure and if it would affect these SLO/travel group meetings.</p> <p>PC The SLO meetings are part of the Fan Engagement plan and will remain being an important part of fan engagement that relates to operational matters at the club.</p> <p>We will be providing a summary review of the 2024-25 Fan engagement plan to the EFL at the end of the season.</p> <p>This season it was planned that we have ten meetings with fan groups, 5 SLO, 4 Fan Advisory Board (FAB) and one Fan Parliament. However, the Trust met the directors on January 1st, this was not part of the original FEP for 2024/25 but will be part of the review process . The EFL Regulation 128 currently sets out the requirement for clubs' senior representatives to meet with fans at least twice a season.</p> <p>The Trust DSA and CCSC also hold their own meetings and may also meet with club officials outside the fan engagement plan if there are reasons to do so.</p> <p>VA For instance we meet with the club over things like the players presentations, foundation work the Christmas party for instance. Operational things, charity work etc we use our position on the FAB to ask the club different questions.</p> <p>KJ The DSA will meeting with the club over our activities at the club like our coffee morning, quiz night or arrangements for bringing patients from Llandough hospital to games.</p> <p>WN The club put a lot of work in helping to set up the FAB, we believe it will be a mandatory requirement in the future when a new regulator is appointed and we wanted to be ahead of that, Burnley is another Championship club who retain a FAB. It’s now up to the fans to create a constitution about its structure and to agree an updated MOU with the football club. it’s a combination of various supporter groups and independent fans that concentrates on different issues to what we discuss here ,it does not impact on this group.</p>
<p>5</p>	<p>Upcoming away ticket information</p> <p>We had the Sheffield United prices, these were vastly reduced due to it being a mid-week FA cup fixture, The prices for Millwall and Leeds have not been released by the Club – we’re waiting to confirm on sale dates etc. There is a lot of interest in the Plymouth and Portsmouth fixtures and Mona will always try to get the ticket information published early.</p>
<p>6</p>	<p>Home games review</p> <p>PC Results have been poor and been reflected by attendances at the stadium dipping. We have had a few minor incidents basically fans being abusive to staff and behaving inappropriately few ejections since last SLO meeting</p> <p>We had three arrests at Sheffield United game.</p> <p>SC These were racially motivated arrests, but no further action was taken due to lack of evidence and the complainant not wanting to take it further.</p> <p>At the Preston home game, fans dressed up as a Christmas pudding and Snowman had to be ejected, they were very abusive to staff, they later got rid of the outfits and tried to get back into stadium but were spotted and they were told to leave.</p>

	<p>Generally, very few incidents to report.</p> <p>Swansea Match</p> <p>PC The local derby is approaching and asked if the feeling amongst the Travel group was still the same and they all unanimously still want the “Bubble” matches to end after this season?</p> <p>KJ said it’s the principle really and none of us should now continue to support a Bubble match.</p> <p>GW, we have fans who never miss a game, and we have to protect them , if we refuse to go on the Bubble trip could they stop all tickets?</p> <p>WN, we have a meeting Thursday and the direction we have from the club directors is that this is the last time we will support a ticket and travel policy. We still expect many coaches to be organised and a RV point, but it will allow other fans the option and choice to travel direct.</p> <p>VA, We accept there may be issues the first few times even though we still would expect ticket restrictions, but we can’t go on like this and anyone who does get involved in any trouble will have to learn a lesson from that, some any get bans, prison etc, but that’s reality and we have to move forward, it’s been twenty seven years. It will sort itself out eventually.</p> <p>WN Swansea have to give us 10% or 2000 tickets according to EFL rules, but they can restrict tickets by reducing the P and S factors (<i>The (P) factor is an assessment of the physical condition of a ground or section of a ground. The (S) factor relates to the quality of safety management at a ground</i>) based on the possible threat of disorder, a limiter can be put on the P and S factor that reduces how many tickets we can have. We don’t know what that is, but it could mean we only have 1,000 , 1,200 tickets the first game, its unknown.</p> <p>VA, I expect they will try to restrict our tickets, but they do that already by not having room for coaches, our goal has to be to get our full allocation of tickets, we have to start somewhere.</p> <p>SC I don’t expect this to affect the travel group or their members because many will still use coaches but it must be noted that the first time we lifted restrictions for the Bristol City match there was a lot of trouble, mass dis order in the car park, many arrests and general bad behaviour, I am not saying I am for or against but those are the facts and the first time this game is played without restrictions we could reasonably expect the same issues to happen. The police will be out in big numbers and fans could end up getting harshly dealt with.</p> <p>WN We all understand that there is a potential for spontaneous disorder until it settles down.</p> <p>SC What If Cardiff want restrictions lifted but Swansea do not who becomes the arbiter ?</p> <p>WN If Swansea still want to come to Cardiff under professional escort, travel and ticket restrictions that is up to them , they are in charge of how they sell their tickets, but I reiterate that the direction I have had from the directors is that our fans have had enough of this, and we need to move away from it.</p> <p>Following discussion there was no one amongst the travel group opposed to Cardiff City FC lifting restrictions for this game.</p>
7	<p>Away games review</p> <p>PC We have had steady away support throughout these difficult times and a lot of that is down to the excellent service provided by the Travel group, plus some very dedicated independent supporters who travel everywhere.</p> <p>CE updated on the Traffic commission rules and stated that they were happy with everyone all compliant, although there was one coach company that had broken the guidelines and were dealt with in court, they no longer are running coaches to games</p> <p>AW argued that stopping that coach had caused issues for the Cynon Valley Bluebirds who also used that company, he wanted to know why the company had been banned instead of the fans who had caused the issues.</p> <p>SC that was not up to the police, the fans had been warned on numerous occasions and ultimately, it’s the coach company that faces the penalties.</p>

	<p>PC We have received a complaint from a resident on the street where coaches were parked at Watford , family are claiming they were racially abused. This is unusual to be fair and we have investigated, the coach company nor the organiser were aware of this until now. We have written an e mail to the resident.</p>
8	<p>Fans Questions</p> <p>RJ A Trust member has raised the issue of the clarity of the PA system in the Ninian. He said that when the ref went off in the Coventry game, he, and those around him had no idea what was going on. Can the club investigate?</p> <p>WN Its important that messages are heard by all fans throughout the stadium, and we do regular checks and maintenance but will look at doing an “in game “ check at the next match.</p> <p>RJ David Collins Trust member has raised again the issue of seating in the concourse. I think you spoke to him before on this issue and then it was referred to Wayne Nash and from what I can gather in a conversation with David, Wayne didn’t get back to him.</p> <p>WN, we have installed some seating on level 2 but will look at other areas of the concourses.</p> <p>GW Can you also make sure that signs are then put in place that this seating is for the use of those fans with mobility issues?</p> <p>PC Yes. That is what is already in place on level 2</p>
9	<p>Any other business</p> <p>Foodbank</p> <p>PC The Supporters Trust will be holding a Foodbank at the Burnley game, this is due to the postponement of the original Watford match.</p> <p>Mike Spear said that donations from that Watford game had been used and further donations from the Burnley game would also go to the Pontypridd Foodbank.</p> <p>PC said the club will assist as normal but asked the trust if they could provide a specific list of items that are most needed.</p> <p>Protest march</p> <p>SC asked if anyone knew how many were likely to attend the protest march and what sort of protest it would be, what sort of numbers and support is there for this march ?what I have been saying to my bosses at the police is that if it’s a legitimate protest , with people who have a legitimate point of view and its planned to be peaceful, then there is no need for the police to be too much involved in this.</p> <p>VA, I believe there are a lot of younger fans involved in organising it but expect a good few older heads to also march.</p> <p>PC My opinion is that it is a legitimate march, they are legitimate fans, and their intention is for it to be peaceful.</p> <p>CE there is always a slight chance that there could be issues.</p> <p>WN Yes , but everyone has the right to protest, we expect it to be loud but respectful and if it was to get out of hand there is enough police here on the day anyway to deal with that, but we are not expecting problems other than the late arrivals causing congestion at the turnstiles due to the timings of the march.</p> <p>VA to be honest I fully understand the reasons for the march and why they are doing it, I won’t be on it myself but get why so many fans are fed up with the situation at the club. I know quite a few of them , they come on the supporters’ club buses, they are not trouble makers,</p>
10	<p>Close</p> <p>With no further comments, PC brought the meeting to a close.</p>