

Company Number: 00109065
 Cardiff City Football Club Limited (the "Club")

Minutes of the SLO Meeting held on Thursday 17th October 2024 at Cardiff City Stadium at 6pm.

PRESENT

Paul Corkrey (PC)
 Wayne Nash (WN)
 Mona Sabbuba (MS)
 Ben Jones (BJ)

POSITION

Supporter Liaison Officer
 Head of Operations
 Head of Ticketing
 Fan Experience & Disability Access Officer

Simon Chivers (SC)

South Wales Police (SWP)

Vince Alm (VA)
 Keith Morgan (KM)
 Kieran Jones (KJ)
 Peter James (PJ)
 Kevin Lewis (KL)
 Gerald Wadley (GW)
 Hugh Bellamy (HB)
 Tony Jeffries (TJ)
 Bazz Davies (BD)
 Kelvyn Milward (KM*i*)

CCSC
 CCST
 CCDSA
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member

APOLOGIES

Zac Webber
 Allyson Rees
 Keith Edwards
 Esther Jenkins
 Gordon Cronin
 Gareth Hopkins

Assistant Supporter Liaison Officer
 CCSC
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member

1	Welcome PC thanked everyone present for their attendance and began the meeting.
2	Previous Meeting Minutes PC stated that all will have received the minutes from the last SLO meeting and that minutes of SLO meetings can be found on our official Club website.
3	125 Update BJ Updates on 125th Anniversary Plans: On 7th October, Club representatives, along with a few supporter representatives, visited Cardiff Castle to celebrate our 125th Anniversary. The castle was illuminated in blue to mark the occasion. Joe Ralls, Isaak Davies, and several former players were in attendance. In partnership with Cardiff Bus, a commemorative 125th Anniversary bus has been launched. The bus was showcased at the Cardiff Castle event and at a local primary school during a recent 125th anniversary player visit. It will continue to operate across the city. Upcoming projects include the <i>Eras</i> documentary series, Cardiff City Stadium murals, 125th commemorative baby bibs, and the 125 Club Timeline.

	<p>We have also been conducting 125 Supporter Engagements, with around 30 visits completed so far. These visits include schools, homes, hospitals, businesses, and local football teams, involving our Men's, Women's, and Academy players, to honour our loyal fan base.</p>
4	<p>Fan Engagement Plan Update PC: Midway through June this year, following the EFL AGM, it was agreed that each EFL Club would be required to create a FEP that outlined their proposed supporter engagement structure, providing transparency around intended fan consultation and associated activity. The FEP then had to be submitted to the EFL, by July 31st and published online, this would then form a seasonal commitment to undertake the activity outlined in that plan. We did this and will follow EFL guidance to improve this, working with supporters.</p> <p>"128 SUPPORTER ENGAGEMENT 128.1 Clubs shall hold at least two meetings/fans forums per Season to which its supporters (or representatives) are to be invited in order to discuss significant issues relating to the Club. The framework for these meetings shall be documented in the Club's Fan Engagement Plan, but are subject to the following minimum criteria:</p> <p>128.1.1 Clubs must be represented by the Club's majority owner, board Director(s) or other senior executive(s); 128.1.2 where meetings are not open to all supporters wishing to attend, the supporter representatives must be elected, selected or invited in line with basic democratic principles; and 128.1.3 individuals cannot be excluded by the Club without good reason (the Club acting reasonably).</p> <p>128.2 Each Club shall comply in full with the League's requirements to create a 'Fan Engagement Plan' and agree to: 128.2.1 produce and publish a Fan Engagement Plan on an annual basis; 128.2.2 nominate a senior Official to oversee delivery of the Club's Fan Engagement activity; 128.2.3 provide to the League (by no later than 30 June in each Season) an end of season a summary of work carried out to achieve the Club's Fan Engagement Plan objectives. 128.3 Where a Club amends its Fan Engagement Plan throughout the course of the Season, the Club must update the version published pursuant to Regulation 128.2.1 with the latest version within no less than 5 business days of it taking effect."</p>
5	<p>Fans' Parliament Update PC: The Fans' Parliament is scheduled to take place on Friday 1st November. Invitations are set to be sent out to members shortly.</p>
6	<p>Home Matches Review PC: A supporter has been issued a five-match ban for their behaviour at a recent fixture. WN: The supporter will serve the ban, and SWP has previously spoken to the individual regarding past incidents. SC: Aside from this case, there has been no notable poor behaviour from supporters at recent home fixtures.</p>
7	<p>Sol Bamba PC: Fans raised £4,600 through a fundraiser. The money was transferred to CCDSA, with £3,000 donated to the Club for the purchase of a banner honouring Sol, which was displayed in the stands. There was an internal handling of the matter regarding the bench staying seated during the minute of applause. VA: The bench's failure to stand and show respect for Sol Bamba reflected a disconnect between the Club and its supporters. WN: Overall, the day's tributes were appropriate, with the family present. However, the players not standing during the applause was a misstep.</p>

	<p>KM: The bench should have been prompted to stand. Agreed with VA that this highlights a disconnect between the Club and supporters.</p> <p>WN: Acknowledged that the situation was indefensible and the bench should have paid their respects.</p>
8	<p>Away Matches Review</p> <p>PC: The goal is to move away from bubble matches for future fixtures at Swansea City.</p> <p>SC: What level of support is there for moving away from bubble matches? <i>All in attendance raised their hands in favour of this change.</i></p> <p>WN: The option for supporters to travel on organised buses will still be available. However, without the restrictions, the Safety Advisory Group may reduce the ticket allocation based on public safety (P&S) factors. This could result in a reduction of 0.5 to 0.6, meaning fewer tickets. People seem to prefer a reduced allocation with the freedom to travel independently.</p> <p>SC: From SWP's perspective, the Swansea City fixtures are similar to Bristol City in terms of policing. It's reasonable to assume that, without restrictions, the number of arrests would mirror those at Bristol City, which is still significant. SWP will have evidence gatherers on hand to hold individuals accountable for any incidents.</p> <p>SC: After away matches, coach organisers should make a concerted effort to get supporters back on their buses as quickly as possible to avoid issues. We've seen problems at recent away fixtures due to delays.</p> <p>VA: Will there be any consequences for the behaviour of supporters at the Swansea City fixture?</p> <p>SC: Yes, action is being taken.</p>
9	<p>Upcoming Fixtures</p> <p>MS provided a ticket update for upcoming away fixtures.</p>
10	<p>Fan Questions</p> <ol style="list-style-type: none"> 1. The lack of support/help for disabled/less mobile supporters at Bristol City pre and post-match. Not sure what the policy is regarding this issue, but it is being discussed among fans at a few games. But Bristol more so, as it is a tricky distance from coaches to turnstile and back. I am assuming there is no hard rules regarding this, but it does seem some clubs are very good at it and some extremely poor. What can be done to make Bristol City improve their support for these fans? <p>PC: Acknowledged the challenges faced. CCDSA has written a letter to Level Playing Field and Bristol City to report these issues, seeking action.</p> <p>KJ: We've raised concerns that there are no accessible toilets, no lowered counters, and they do not accept sunflower lanyards, despite claiming otherwise on their website. Additionally, at all games except Cardiff City, a shuttle bus is provided for away supporters to the ground. The letter will be sent to Level Playing Field, Bristol City, and the EFL.</p> <ol style="list-style-type: none"> 2. Why so often there are no team sheets left on level 4, 20-25 minutes before kick-off. <p>PC: This will be shared internally to rectify.</p> <ol style="list-style-type: none"> 3. The closure of Sloper Rd to City fans after certain games. Fans unable to walk home or to our nearest railway station, including many elderly and disabled supporters. Why are those away fans who are considered a risk to public order not being kept in after games for 15-20 minutes as used to happen not so long ago? <p>SC: This is a public safety tactic aimed at preventing disorder, used only for high-risk fixtures like Bristol City, Leeds, etc. I will relay this to SWP to ensure better support for elderly and disabled fans.</p>
11	<p>Cardiff City FC Community Foundation Day</p> <p>Saturday's fixture against Plymouth Argyle will be our annual Community Foundation Day. Community Foundation Day is an opportunity to celebrate the incredible work of the Cardiff City FC Community Foundation and the vital role that the club plays in the local community.</p>

	<p>What we do Football clubs are at the heart of their communities. Our community work is incredibly diverse. From supporting children to learn, be active and develop important life skills in schools, to providing full-time education programmes at the House of Sport. From providing free community football activities to divert young people away from crime and anti-social behaviour to free Powerchair football opportunities for children with a disability. From our FIT Bluebirds programme which help football fans achieve a healthier weight to offering a free dementia friendly social hub, the1927 Club. Together, we’re changing lives and transforming communities, and helping people reach their full potential.</p> <p>The difference we make The numbers speak for themselves, last year there were 150,000 attendances at our sessions and the estimated social value of this work is £17.9m per annum!</p> <p>How You Can Help We need your support in spreading the word about our work and Community Foundation Day. Whether it’s encouraging fans to ‘Bring a Pound to the Ground’, sharing our story with partners and supporters or following us on socials – every contribution counts.</p> <p>On the Day The day will be full of activity, with our beneficiaries involved throughout and staff around the stadium collecting donations—every pound counts and will help get us closer to our £125K fundraising target this year. Your ongoing support means the world to us and helps ensure we can continue our work, making a real difference in the lives of people in our community.</p> <p>Why This Matters Our work is all about community, and none of it would be possible without the club, our partners, funders, and the incredible people who support us.</p> <p>Thank you for your support with this year’s Community Foundation Day. With your help, we can make this day a huge success and continue making a lasting impact in our community.</p>
12	<p>Any Other Business</p> <p>Remembrance Day Plans WN: In previous years, the Veterans have held their own remembrance ceremony the day before the fixture. This year, things will be slightly different. As in past fixtures, the Welsh Guards will be present on matchday. PC: In the future, the Veterans will continue their usual practices, but not this year.</p> <p>Foodbank Collection PC: A foodbank collection will take place on 7th December at the Watford match, with donations going to Pontypridd Foodbank. Supporters are encouraged to donate items at the Cardiff City Supporters Trust office at the stadium.</p> <p>Memorial Garden PC: The Veterans continue to maintain the Memorial Garden. The fence was recently repainted, and the next maintenance task will focus on the City Walk floor.</p> <p>Power Wheelchair Football KJ: The DSA has been asked to contribute to power wheelchair football. Joe Ralls has pledged that whatever amount the DSA raises, the First Team will aim to triple it through their own donations.</p>
13	<p>Close With no further comments, PC brought the meeting to a close.</p>