

Company Number: 00109065  
 Cardiff City Football Club Limited (the “Club”)

Minutes of the SLO Meeting held on Monday March 4<sup>th</sup>, Fred Keenor room, 6 pm.

**PRESENT**

Paul Corkrey (PC)  
 Wayne Nash (WN)  
 Mona Sabbuba (MS)  
 Simon Chivers  
 Christian Roberts

**POSITION**

Supporter Liaison Officer  
 Head of Operations  
 Head of Ticketing  
 South Wales Police  
 South Wales Police  
  
 Disabled Supporters Association  
 Supporters Trust Board Member  
 Supporters Trust Board Member  
 Cardiff City Supporters Club  
 Cardiff City Supporters Club  
 Cardiff City Supporters Club  
 Travel Group Member  
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 Travel group member  
  
 Cardiff City Supporters Club

Kieran Jones (KJ)  
 Rob Jeffery (RJ)  
 Mike Spear (MS)  
 Allyson Rees (AR)  
 Luke Sommerfield (LS)  
 Andrew Way (AW)  
 Peter James (PJ)  
 Tony Jeffries (TJ)  
 Kevin Lewis (KL)  
 Keith Edwards (KE)  
 Andrew Williams (AW)  
 Julian Bailey (JB)  
 Bazz Davies (BD)  
 Hugh Bellamy (HB)  
 Gerald Wadley (GW)  
 Zac Webber (ZW)  
 Gareth Hopkins (GH)  
**Zoom Online**  
 Vince Alm

		Action
<b>1</b>	<b>Welcome</b>  PC thanked everyone present for their attendance. PC started the meeting at 6 pm with one member online with Zoom	
<b>2</b>	<b>Previous Meeting Minutes</b>  PC stated that all will have received the minutes from the last SLO meeting via email and that minutes of SLO meetings can be found on our official Club website.	
<b>3</b>	<b>Previous Away Games</b>  PC said West Brom, Norwich, Plymouth and Watford all went Well. There were a couple of parking issues at Norwich, but they were resolved. Pyro/smoke bombs have become an issue, all football stadiums are cracking down on them, and anyone caught will face a football ban.	SC said for the report to go to the match commander at Avon and Somerset Police. SC will contact KJ with email address

	<p>There is zero Tolerance at Cardiff City The fans who were caught with pyros have had Club banning's order under the terms of Cardiff City customer charter, <b>WN</b> produced a video and images were shown which highlighted the dangers of Pyro usage and explained the consequences.</p> <p>There were reports of both set of fans fighting in the park following the Bristol City game, unfortunately this happens every time and it's surprising the Avon and Somerset police don't put more preventative measures in place; however, they did have video footage which will now be used to deal with fans involved in this incident. There was some damage to seating inside the stadium but generally it went well for a local Derby match.</p> <p><b>KJ</b> said he has written a report on how badly the travelling disabled supporters were treated at Bristol, it was outrageous they were forced to walk the distances and over uneven ground.</p> <p>He added that in contrast WBA were exceptional and they provided excellent assistance especially to the coach load of DSA members who attended the fixture at the Hawthorns.</p>	
<p><b>4</b></p>	<p><b>Upcoming Away Fixtures - Swansea</b></p> <p><b>MS</b> provided ticket information for Swansea and asked all Travel group members to finalize their booking lists ASAP.</p> <p><b>PC</b> requested that we ask clubs to look at reciprocal pricing before next season, our fans are paying very high prices compared to fans who visit Cardiff and Swansea are charging £34 per adult, this has been highlighted by <b>KJ</b> to the FSA meetings. <b>MS</b> also mentioned that we need to look at our home ticket prices in order to charge away fans a comparable price.</p> <p><b>CE and SC</b> outlined the coach instructions with a power point slide. There are options for independent travel, but the club needs to approve these through the SLO for travel direct.</p> <p><b>VA</b> asked about extra coaches, <b>SWP</b> said no maximum of 24 coaches, <b>VA</b> struggling to get Deckers. The club stewards who normally travel with the CCSC will hire a minibus in order to free up more space on the coaches.</p>	<p><b>MS will look at reciprocal pricing pre-season but very few clubs agree to it.</b></p>
<p><b>5</b></p>	<p><b>Home Games:</b></p> <p><b>KJ / PC</b> gave a brief update on the success of the Level Playing Fields Unite for Access Day, which was designated for our Stoke City home game.</p> <p>Ipswich Town, just a reminder it is a 12:30pm kick off.</p>	
<p><b>6</b></p>	<p><b>Questions sent in ahead of the meeting.</b></p> <p><b>TJ</b> asked why a supporter who bought a bottle flask in the club shop was stopped by stewards taking it into the ground. <b>WN</b> said they are allowed, and he would bring it up with the stewards. <b>KE</b> also mentioned that the shop assistant told him that mugs brought from the club shop were not allowed into stadium. <b>WN</b> said common sense should be used in each individual case.</p>	<p><b>WN will update stewards in Briefing meeting.</b></p>

<p><b>TJ</b> also asked if the club were aware that Bartley Wilson, founder of the club, had his headstone cleaned recently by a company, he also enquired if fans would be interested in the upkeep of the headstone. <b>PC</b> said the club were aware and felt it would be a good idea if fans took this on. <b>WN</b> also mentioned a statue in</p> <p><b>RJ</b> asked questions on behalf of trust members why Does the club give such little notice for a KO time change? Bristol was just under three weeks and Ipswich moved not so long ago. <b>WN</b> said that Cardiff City informs fans as soon as possible of any fixture changes, they usually occur due to TV demands or if it's a police request/safety reason.</p> <p><b>SC</b> said the Police didn't even know about Bristol until everyone else. That particular time change was at the request of the Avon and Somerset police.</p> <p>Secondly the trust members were interested to know if the proposed fan Zone was still being considered.</p> <p><b>WN</b> explained that Covid had delayed the plans initially and costs have spiraled but there are plans to re visit this idea in the future.</p>	
<p><b>Any Other Business</b></p> <p><b>PC</b> opened up to floor.</p> <p><b>KJ</b> announced the DSA quiz to everyone for All Welcome to come along and support this event April 18<sup>th</sup> at the stadium.</p> <p><b>Safety culture app.</b> Reporting Abuse / Bad Language. Fans were getting concerned that they could not swear as overzealous stewarding / the new app changing things. <b>WN</b> said common sense is used at all times when a report comes in. <b>WN</b> went into detail on the reporting structure. It is there to assist fans.</p>	