

Company Number: 00109065
 Cardiff City Football Club Limited (the "Club")

Minutes of the SLO Meeting held on Monday 24th July at Llanrumney Academy at 6pm.

PRESENT

Steve Borley
 Paul Corkrey (PC)
 Wayne Nash (WN)
 Mona Sabbuba (MS)
 Zac Webber
 Wayne Palmer (WP)

POSITION

Director CCFC
 Supporter Liaison Officer
 Head of Operations
 Head of Ticketing
 Assistant SLO
 South Wales Police

Kieran Jones (KJ)
 Martin Davies
 Rob Jeffery (RJ)
 Peter James (PJ)
 Mike Spear
 Wayne Anderson
 Tony Jeffries
 Kevin Lewis (KL)
 Keith Edwards (KE)
 Andrew Williams (AW)
 Tim Wegener (TW)
 Rhys Bunce (RB)
 Gareth Hopkins
 Julian Baily
 Bazz Davies
 Matthew Brayley
 Macsen Jones

Disabled Supporters Association
 Disabled Supporters Association
 Supporters Trust Board Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel group member
 Travel group member
 Travel group member
 FAW Fan Engagement Officer

Zoom Online

Vince Alm
 Hugh Bellamy (HB)
 Gerald Wadley (GW)
 Matthew Briley
 Daniel Clarke

Cardiff City Supporters Club
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member

		Action
1	<p>Welcome</p> <p>PC thanked everyone present for their attendance and Steve Borley and Gavin Reen gave us a tour of the new Academy at Llanrumney.</p> <p>PC started the meeting at 6:30pm with five members online with Zoom.</p>	

2	<p>Previous Meeting Minutes</p> <p>PC stated that all will have received the minutes from the last SLO meeting via email and the minutes would be put on to the Cardiff City website ASAP, apologized for delay. The minutes of tonight's meeting will be online later this week.</p>	
3	<p>Coach Travel – Safeguarding</p> <p>PC presented a slide of the Safeguarding policy; he passed the subject over to WP SWP for clarity. WP said this act is being enforced by the police to coach companies on under 18 travel. This act is already in place but rarely enforced, however issues with under 18's over the past two seasons across the country with many clubs the police are now going to enforce this. An Under 18 must travel with a responsible adult.</p> <p>KJ said that when he was on CCSC Vince and himself set up a Safeguarding policy and forms are signed by parents before traveling, allowing under 18's to travel alone, but they had to be 14+. Many in the group said they do not allow people under 18's to travel unaccompanied.</p>	
4	<p>Green Environment Sustainability / Emailed Questions</p> <p>WN said the club has looked at the possibility of installing EV charging points at CCS along with Solar Panels over the next year. They are always looking at ways of reducing the carbon footprint and environmental sustainability is important to the club.</p> <p>WN said the club has been in discussion with Cardiff Bus to look at the possibility for a shuttle bus to restart at CCS from the BBC building by Cardiff Central. This is looking very good for the fans at the moment. This will be ultimately down to the finances required for this service to restart and an update will be available on the CCFC website soon.</p>	
5	<p>Supporter Engagement</p> <p>PC detailed that EFL clubs are required under its current rules to meet supporters at least two times a year with representation from senior management (EFL Reg 128.1)</p> <p>WN added that the regular SLO meeting covers operational and other significant issues and therefore satisfies current EFL requirements.</p> <p>WN added that there will likely be a Fan Advisory Board (FAB - final board approval is pending) and this will be the primary forum for strategic matters, stadium development and football governance.</p> <p>The structure of fan engagement and make-up of the FAB has also been proposed to the club board for approval and is proposed as follows.</p> <p>1 x co-opted representative from each of CCSC, DSA and CCST (permanent on the FAB) & 4 x elected members (two years terms).</p> <p>From the club there will be a Nominated Board Level Representative (NBLR) and various Head of departments, Fan Experience and our SLO.</p> <p>In addition, a Fans Parliament will meet twice a year (attendees of the Fan Parliament will be via write in requests and a random draw)</p> <p>The dates of the meetings are to be confirmed, however, it is suggested Fan Parliament, will be held just after each transfer window and the FAB quarterly.</p> <p>RJ asked if consultation could be had with the Fan groups to further discuss proposals. WN agreed.</p>	

	<p>The biannual Fan parliaments is a forum where a board member and senior club staff will address a larger fan group in an open meeting scenario. Invites for the first one of these events have been sent out and a random selection of over 80 supporters have been selected.</p> <p>SB said a ludicrous new act has just come in under the radar by the EFL, if a club goes into financial administration, if they have monies owing to European club, they become a " Protected Creditors", this means that the clubs' employees do not get paid until the European clubs get their full amount, not 1pence in every pound. This would have a devastation on local communities within these clubs if they were to go through, the money is obscene in the Premier league, but it is not enough in the lower leagues. KJ, RJ and PC said they would raise this with the FSA for their comment as they were not aware of it. This is one of the most dangerous acts to come in for EFL clubs in over 20 years and must be challenged.</p>	
<p>6</p>	<p>Tragedy Chanting New Policy</p> <p>PC said the club had updated their charter to include "Tragedy chanting". We are one of the first football clubs to do this, but others will follow, and fans will be made more aware of the campaign this season. A video was sent around the group, pre-meeting, a 12minute watch with Leeds fans and family of the 2 fans who were killed in Istanbul. A very disturbing video but this defines the reasons why this act has come in by the Football League.</p> <p>PC said in the past this has involved clubs with Cardiff such as the Sala gestures, where fans have been banned and this is getting worse across the country. Cardiff is not blameless, we have issues with City fans singing a derogatory song about the late Queen and this will not be tolerated, this new policy includes flags and clothing worn by fans with possible inflammatory meanings, i.e. a Turkish flag would be banned at Leeds, but allowed at other clubs.</p> <p>KJ asked if there could be an awareness campaign both in person, on social media and on the club website, WN said the club will be doing this.</p> <p>Some members asked how this would be policed when for example 500 fans could be singing a tragedy chant, WP (SWP) replied that through awareness and publicity with this act many would no longer do it as it comes under section 5 public order offence and is now a criminal act, those doing it could face arrest.</p> <p>CCTV cameras are very effective, and individuals can be identified, and stewards made aware.</p> <p>PC said the EFL will be advertising this across the country soon and Cardiff will be increasing its awareness. The club has added this to the charter on a medium sanction which means a fan would get between a five to Ten match banning order and a possibility of being passed across to SWP.</p>	
<p>7</p>	<p>Home and Away Supporter Guide</p> <p>PC discussed a new Home and Away Supporter guide for visiting Cardiff City. This is to make things easier for all fans.</p> <p>MJ asked does this cover first time supporters, PC replied yes, all supporters. It is now available to view on the club website.</p> <p>The club are producing three similar versions one for Welsh international games, one for events and one for away fans visiting.</p>	

<p>8</p>	<p>Upcoming Away Fixtures</p> <p>MS provided ticket information for upcoming away fixture for:</p> <p>Friendly game v Wycombe, so far 700 tickets sold, a possibility of up to 1000 City fans on the day. WP said there was no away pubs, but the Flint, White Horse, Bird in the hand, and the Hourglass pubs have said they will allow away fans in. There is no charge for Parking.</p> <p>Leeds Sunday 6th August So far on the first day of sale today we have sold 1300 tickets with an additional 600 put aside for the travel group, we have 2018 tickets in total and MS has asked Leeds for the possibility of an additional 800, this is subject to not having to pay for all of them up front. Many commented that this was incredible as it is on Sky, and they only went on sale at 10am today.</p> <p>Leicester We have been given 2,200 tickets by Leicester and prices were discussed but will go out on the official website.</p> <p>A discussion about the prices on away tickets were had, SB asked that the FSA and reps start talking to the EFL about the ridiculous pricing in the EFL, clubs like Leeds putting their prices out initially at £47, until WN spoke to Leeds and got the price down incredibly low, Sheff Weds, Ipswich and three other clubs are currently all above £40, KJ said he is on a FSA sub group looking at away club pricing on the 1st August, once he gets all the information he will liaise with MS.</p>	
<p>9</p>	<p>Swansea Home</p> <p>PC put it out to all to discuss the timing of the game, many were astounded at the ridiculous kick off of 7:30pm on a Saturday night, especially as there is a Wales Rugby International that day, it was feared that many fans in the Valleys would struggle to get home as the railways will be extremely busy.</p> <p>WN said the timings could have been worse, it was asked for Friday Evening, which would have caused chaos for many fans, however the finances for the club from the new TV deal dictate that a Saturday night game must happen.</p> <p>WP, SWP, said it is a bubble match for Swansea fans, the police did initially object, however it is going ahead. WN said if anyone is intoxicated, they will not get into the stadium.</p>	

10	<p>Any Other Business</p> <p>PC opened up to floor;</p> <p>MS announced that Season tickets are now at 13,900 and hoping that pay day at the end of the month will get a spike, we are ahead of last season.</p> <p>WP asked that anyone taking coaches please contact him and let him know if they plan to stop within 10 miles of a stadium so he can speak to the relevant force. Try to ensure that fans are not showing their drinks, banging on the windows with their cans when they get to the ground as the police may stop them and remove all alcohol.</p>	
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12	<p>PC closed the meeting and will get back to all on date and time of next meeting just before the Swansea home game</p> <p style="text-align: right;">PC/WN27/07/23</p>	
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