

Company Number: 00109065
 Cardiff City Football Club Limited (the “Club”)

Minutes of the SLO Meeting held on Monday 10th October 2022 at Cardiff City Stadium at 6pm.

PRESENT

Paul Corkrey (PC)
 Wayne Nash (WN)
 Steve Borley (SB)
 Mona Sabbuba (MS)
 Ben Jones (BJ)

Wayne Palmer (WP)
 Christian Evans (CE)
 Simon Chivers (SC)

Vince Alm (VA)
 Gerald Wadley (GW)
 Hugh Bellamy (HB)
 Rob Jeffery (RJ)
 Tony Jefferies (TJ)
 Kieran Jones (KJ)
 Michael Spear (MSP)
 Peter James (PJ)
 Kevin Lewis (KL)
 Keith Edwards (KE)
 Andrew Williams (AW)
 Gareth Hopkins (GH)
 Wayne Anderson (WA)
 Alun Phelps (AP)
 Lee Stephens (LS)
 Keith Morgan (KM)
 Tim Wegener (TW)

POSITION

Supporter Liaison Officer
 Head of Operations
 Club Director
 Head of Ticketing
 Fan Engagement & Disability Access Officer

South Wales Police
 South Wales Police
 South Wales Police

Supporters Club Member
 Travel Group Member
 Travel Group Member
 Supporters Trust Board Member
 Travel Group Member
 Disabled Supporters Association
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Travel Group Member
 Supporters Trust Board Member
 Travel Group Member

		Action
1	Welcome PC thanked everyone present for their attendance and began the meeting.	
2	Previous Meeting Minutes PC stated that all will have received the minutes from the last SLO meeting and that minutes of SLO meetings can be found on our official Club website.	
3	Llanrumney Sports Complex PC welcomed SB and asked for any insight he could share on the Llanrumney Sports Complex. SB began by stating that updates can be found on his social media feed. One grass pitch has been completed and another is close to completion, as well as another 3G pitch. The steelwork for the Academy building has just started to be implemented – it’s a similar size to House of Sport One. Five more grass pitches for Academy use are under ongoing renovation. An existing 3G pitch for Cardiff University use will remain	

	<p>in place. Rugby and Hockey fields will also be available for university use. A number of pitches for local community use will be maintained where Llanrumney High School's playing field once existed.</p> <p>SB noted that they hope to have the 3G pitches completed by Christmas and the Academy building to be finished by March ready for the Academy to utilise in the next season.</p> <p>SB explained that a link road will be created from the Academy complex to the park & ride in Pentwyn to create a connection to the north of Cardiff, Bristol, and Newport.</p> <p>SB continued that this will futureproof the Academy with potential to improve from Category Two status to Category One. If Academy rules change to require a mini stadium on-site, the Club will have the ability to do so at the new Academy complex.</p> <p>PC asked if the First Team will train at the new complex.</p> <p>SB responded that this is not intended for the First Team and solely for the Academy. The 3G pitches will also be used by Cardiff University and the community site will be preserved for the local Llanrumney clubs.</p> <p>VA asked if funding is coming from any of the external parties that will benefit.</p> <p>SB confirmed that the project has been a collaboration of all involved and funding has come from all parties. Everybody wins from this project – the Club, the University, and the Community.</p>	
<p>4</p>	<p>Peter Whittingham Memorial</p> <p>PC asked SB to talk a bit about the upcoming Peter Whittingham Memorial fixture.</p> <p>SB mentioned that the mid-season break for the World Cup will mean that Clubs will partake in a mini preseason.</p> <p>SB explained that the Club was delighted that Aston Villa agreed to play this fixture. Both teams wanted it to be a meaningful fixture to pay it the respect it deserves. The Club will invite past players to the game as there will be a memorial service for Peter at Llandaff Cathedral before the match and provides an opportunity for a parade of past Cardiff City players.</p> <p>SB stated that testimonials are usually poorly attended and would like to think that this fixture can drive more attendance and raise more funds for the Peter Whittingham Foundation.</p> <p>SB added that the new Academy complex will pay tribute to Peter so that kids enter the complex and the first thing they see is Peter Whittingham. Memories of Peter will be displayed throughout the complex.</p> <p>SB asked those in attendance to help with raising the profile of the game in any way they can help.</p> <p>KM mentioned that the Trust could look to purchase tickets to sponsor a school's attendance at the game.</p>	
<p>5</p>	<p>Fan Questions</p> <p>KM raised a question around the tannoy system being too quiet in places around Cardiff City Stadium.</p> <p>WN responded that a few weak spots have been identified and wedge speakers have been installed around the pitch in those places to rectify the issue.</p> <p>KM mentioned that the Family Stand is currently poorly populated and wondered if tickets can be issued to local schools to fill the seats.</p> <p>MS explained that the Club is limited by league rules with regards to discounted tickets, but complimentary tickets can be looked at. A number of complimentary tickets are currently made available for Cardiff City Foundation distribution.</p> <p>VA asked if there were many Season Ticket holders in the Family Stand.</p> <p>MS answered that evening fixtures can result in poor attendance in the Family Stand.</p>	

	<p>WN added that a new Head of Marketing has recently been employed by the Club and will look into this.</p> <p>PC stated that a question has been raised around the lack of buses to home matches. WN explained that the bus service that the Club had in place stopped due to the pandemic but will look to get the service running once again.</p> <p>VA asked if there was any progress on the museum.</p> <p>WN answered that it will probably cost another hundred-thousand or so to complete. KM stated that though the fans would love it, they understand that it cannot be a priority.</p> <p>WN added that the new shop is now open in the Ninian Stand close to where the museum will be situated.</p>	
6	<p>Upcoming Away Fixtures</p> <p>MS stated that five-hundred tickets have been sold for the Queens Park Rangers away fixture.</p> <p>PC raised the issue of the £37 ticket price at QPR.</p> <p>MS confirmed that a number of Clubs have agreed to a reciprocal deal to charge travelling supporters the same price for both fixtures.</p> <p>SB raised the possibility of declaring how many reciprocal deals the Club has in place to encourage other Clubs to do the same.</p> <p>KM claimed that the Football Supporters' Association is still working with the EFL to lower match ticket prices.</p> <p>MS stated that Swansea City have agreed to a reciprocal.</p> <p>MS asked that the travel groups confirm who is running buses, how many seats will be on each bus and how much they will charge for coach tickets. Supporters must have attended three away fixtures this season to fit the criteria to attend this fixture.</p> <p>GH asked why the criteria was two matches last year and three matches this year.</p> <p>MS responded that the number of supporters that have attended two away fixtures this season surpasses the allocation provided from Swansea City.</p> <p>PC mentioned that there is a pathway where Swansea City supporters can throw items into the away parking compound.</p> <p>SC confirmed that this area will be resourced more heavily this season.</p> <p>WN emphasised that the Club wants to move away from this fixture being a bubble match at some point.</p> <p>WN added that supporters who live in West Wales, pensioners and disabled supporters can travel independently upon request.</p> <p>SC stated that coach arrangements will likely follow the same structure as last season.</p>	
7	<p>Previous Away Fixtures</p> <p>PC acknowledged that there have been eight ejections so far this season at away grounds, a lot of them relating to anti-social behaviour following the Queen's passing.</p> <p>SC mentioned that chants about the Queen is not an offence but is offensive to a lot of people.</p> <p>WN added that regardless of your political views, the Queen was a 96-year-old Grandmother and respect should be shown for that. WN noted good work from SWP at the Middlesbrough fixture where supporters stayed in the concourse during the minute's silence, and it didn't spoil the atmosphere or cause the Club any embarrassment.</p> <p>SC stated that anti-social behaviour is up massively at football stadiums across the United Kingdom with many over-intoxicated supporters turning up to football matches, including supporters under the age of eighteen. Coach organisers and</p>	

	<p>drivers are reminded that they are responsible for anyone on their coach under the age of eighteen and will be held accountable if they are found to be in breach of the law.</p> <p>VA explained that consent forms and contact details are required to allow under eighteens on his coaches. Any found with alcohol are banned from their coaches until the end of the season.</p>	
8	<p>Reporting Procedure</p> <p>PC reminded all of the reporting procedure for home and away matches. The contact number to report an incident is 07554 158224.</p>	
10	<p>Any Other Business</p> <p>PC opened the floor for any other business.</p> <p>WN explained that Level Playing Field visited Cardiff City Stadium to perform an access audit and as a result, the Club is being considered for an award.</p> <p>AP mentioned that the Memorial Garden is now finished after two years of hard work, but more plaques and benches will continue to be added. Many people visit the garden on a daily basis to pay their respects for their loved ones.</p> <p>KM stated that Cardiff City and Swansea City are working with Show Racism the Red Card and Stand up to Racism for the fixture in October to honour another 'Rivals on the Pitch, United against Racism' matchday. Swansea City have decided to stop taking the knee and have had some issues with their supporters reacting negatively towards Clubs that still take the knee. Conversations are taking place for Swansea City to take the knee for that individual fixture.</p> <p>KJ informed the room that the Disabled Supporters' Association will be holding a quiz in January to raise money for guide dogs for the blind. A DSA coffee afternoon will also be taking place on October 27th at Cardiff City Stadium with Joe Ralls in attendance.</p> <p>MSp mentioned that Cardiff City Supporters' Trust will be holding a foodbank collection at Cardiff City Stadium at the Rotherham United fixture on October 29th – donations are welcome.</p>	
11	<p>Close</p> <p>With no further comments, PC brought the meeting to a close.</p>	