

Company Number: 00109065
Cardiff City Football Club Limited (the "Club")

Minutes of the SLO Meeting held on Monday 28th March 2022 at Cardiff City Stadium at 6pm.

PRESENT

Paul Corkrey (PC)
Wayne Nash (WN)
Mona Sabbuba (MS)
Ben Jones (BJ)

POSITION

Supporter Liaison Officer
Head of Operations
Head of Ticketing
Fan Engagement & Disability Access Officer

Wayne Palmer (WP)
Christian Evans (CE)

South Wales Police
South Wales Police

Vince Alm (VA)
Gerald Wadley (GW)
Hugh Bellamy (HB)
Rob Jeffery (RJ)
Tony Jeffries (TJ)
Kieran Jones (KJ)
Michael Spear (MS)
Peter James (PJ)
Clive Francis (CF)
Zac Webber (ZW)
Kevin Lewis (KL)
Kelvyn Milward (KM)

Supporters Club Member
Travel Group Member
Travel Group Member
Supporters Trust Board Member
Travel Group Member
Disabled Supporters Association
Travel Group Member
Travel Group Member
Travel Group Member
Young Supporter Experience Group
Travel Group Member
Travel Group Member

APOLOGIES

Amy James, Mark Denham, Mark Jennings, Allyson Rees, Tim Wegener, John Lawson, Nick Allen, Daniel Clarke, Lloyd Griffin, Alan Bodman, Leigh Clarke, Wayne Anderson, Josh Owen, Lee Stephens, Ricky Morris, Paul Heginbotham, Alun Phelps, Keith Morgan, Gareth Hopkins, Ian Sullivan, Keith Edwards, Andrew Williams, Ryan Thomas

		Action
1	Welcome PC thanked everyone present for their attendance and began the meeting.	
2	Previous Meeting Minutes PC stated that all will have received the minutes from the last SLO meeting. WN added that minutes of SLO meetings can be found on our official Club website.	
3	Club News PC stated that as of January 28 th , Wales has returned to Alert Level Zero with regards to COVID-19 and masks are no longer required in Wales. WN explained that there is now no mandate for staff or supporters to wear masks at Cardiff City Stadium. Hand sanitisers will remain in place around the stadium. WN asked that supporters make the sensible decision to not attend the match if they are feeling unwell. WN added that the socially distanced area in the Ninian Stand will remain in place for the Swansea City fixture but will discontinue from then onwards.	

	<p>RJ asked if the Club would reconsider this and keep the socially distanced area for the remaining home fixtures for this season.</p> <p>WN responded that the Club went further than required to provide a safe space while COVID-19 restrictions were in place, but at this point, it is not financially viable for the Club to staff that area.</p> <p>MS added that the socially distanced area was initially introduced to help those who felt isolated by the COVID-19 lockdowns and, for some, attending the football was a place to maintain good mental health.</p>	
4	<p>Previous Fixtures</p> <p>PC raised the issue of the damage caused by Cardiff City supporters at Ashton Gate at the away fixture against Bristol City.</p> <p>WN explained that Cardiff City supporters initially damaged one toilet block and after Bristol City scored their second goal, they went on to damage additional toilet blocks. This has resulted in reputational damage for the Club and the Cardiff City FC board has committed to compensate Bristol City FC for the damage caused.</p> <p>CE added that the South Wales Police have not received any information from anyone with regards to who caused the damage, despite video and photographic evidence. Those who produced the videos/photographs have not contacted the SWP to share information.</p> <p>PC mentioned the altercation that took place at Oakwell at the away fixture against Barnsley between coaching staff and playing staff, which led to supporter involvement.</p> <p>CE stated that one person has been identified following the incident.</p> <p>WN added that Barnsley FC's ball boys hiding towels and the offside decision to end the game caused tensions to flare over and, in turn, caused a negative supporter reaction. Both clubs were fined for the incident.</p> <p>PC stated that Cardiff City supporter behaviour at Anfield for the away fixture against Liverpool was an improvement.</p> <p>WP added that there were a few minor issues that have been dealt with.</p> <p>PC mentioned that nearly 7,000 Cardiff City supporters attended the fixture, and the Club received a letter from Liverpool FC stating that Cardiff City supporters would be welcome back any time due to the exceptional behaviour of those visiting.</p> <p>PC concluded the topic with issues of flares and supporters throwing items at away fixtures against Millwall FC, Huddersfield Town FC and Queens Park Rangers FC, but overall, there has been an improvement in supporter behaviour at the last few away fixtures compared to earlier on in the season.</p> <p>CE reminded the travel groups to let the SWP know if they are going to drop supporters off at a revised location when attending away matches.</p>	
5	<p>Upcoming Fixtures</p> <p>PC mentioned that the Club's next home fixture would be the South Wales derby against Swansea City.</p> <p>MS stated that roughly 26,000 tickets had been sold as of 28/03/2022, with 1,943 of that number being away supporters.</p> <p>KM warned those in attendance that there will be a lack of trains available on the day of the fixture.</p>	

	<p>WN explained that the SWP and the Club have the control measures in place to host a 3pm kick-off for this fixture, which many supporters had desired in previous years. Swansea City AFC will be travelling with thirty-eight buses in total. Ten will travel to Cardiff City Stadium directly, with the others exchanging tickets at RVP.</p> <p>WP added that the SWP are hoping that Cardiff City FC supporters can attend their home match as normal and can focus their efforts on ensuring a smooth arrival and departure for Swansea City supporters.</p> <p>PC & KJ mentioned that at Cardiff City's away fixture against Reading, the Cardiff City Disabled Supporters Association will be providing two highly specialised buses for supporters in wheelchairs to experience an away match for the very first time. Cardiff City Supporters' Club will generously cover the cost of tickets for those attending.</p> <p>MS provided ticketing information for upcoming fixtures and the new season with understanding from those in attendance that this information would not be shared externally.</p>	
6	<p>Memorial Garden & Flags</p> <p>PC stated that a new fence has been fitted at the memorial garden and once the test centre is removed, the garden will be more visible to supporters.</p> <p>PC thanked the supporter groups for their donation towards the flag for Phil Dwyer. WN mentioned that the Club plans to produce a flag for Brian Clark.</p>	
7	<p>Engagement with Young Supporters</p> <p>PC mentioned that the group is now hoping to start a committee, meet regularly and increase involvement from young supporters.</p> <p>ZW stated that they currently have twenty-to-thirty members, and their aim is to improve the atmosphere with a range of ideas, starting with increasing the number of flags among supporters. ZW added that they have taken influence from Crystal Palace and Huddersfield Town supporters. The group will work with VA on the drums.</p>	
8	<p>Any Other Business</p> <p>WN took a moment to remember Des O'Connor, who has sadly passed away since the last SLO meeting. WN mentioned that Des was someone you could always have a good chat and laugh with, and always kept his coach in order. WN stated that Des O'Connor's passing is a huge loss to Cardiff City Football Club.</p> <p>WN reminded all that the Club has now confirmed that a Peter Whittingham memorial match will take place. This is likely to take place during the break period for the 2022 FIFA World Cup. The opposition is still TBC. All proceeds will go to charity – more information on this to come.</p>	
10	<p>Close</p> <p>With no further comments, PC brought the meeting to a close.</p>	