

2020/21 Season Tickets | Renewal Guide

1. Visit tickets.cardiffcityfc.co.uk & log in to your Bluebirds Club Account.

To renew your Season Ticket for 2020/21, click the shopping trolley icon on the 'Season Tickets 2020/21' banner.



For those supporters unable to renew their Season Ticket due to COVID-19 related medical circumstances, we shall reserve your seat and hold it for you for the 2021/22 season. A payment of 20% will be required now, which will be credited to your 2021/22 Season Ticket. [Find more information here.](#)

To select this option, click the 'Shielding Seat Deposit 2021/22' banner.



You will now be able to view your Season Ticket for renewal. Please check that this is your correct Season Ticket seat. If so, select the shopping trolley icon on the right-hand side and click NEXT to proceed to your basket.

If you wish to change your Season Ticket seat, please click 'Change your Season Ticket to a new seat'.

Season Tickets 2020/21

Renew your existing seat:

Renew seat from
Season 2019/20

Stand	Area	Row	Seat	From price
NINIAN STAND Lev...	414 - Ninian Lou...	G	108	Junior(u16) (£ 299)

Renew seat from
Season 2019/20

Stand	Area	Row	Seat	From price
NINIAN STAND Lev...	414 - Ninian Lou...	G	106	Junior(u16) (£ 299)

Change your Season Ticket to a new seat:

CLOSE **✓ NEXT**

2. Completing your purchase from your basket.

Your Season Tickets will display individually in your basket. At this stage you can select your price class and your method of access to the stadium for the 2020/21 season.

Stand	Entrance	Area	Row	Seat	Price area
NINIAN STAND Level 4	8	414 - Ninian Lounge	G	108	Ninian Lounge

Email or Fan ID: 2 User: T***A*****

<input checked="" type="checkbox"/> Adult £ 749	<input type="checkbox"/> Senior 60+ £ 549	<input type="checkbox"/> 16-21 £ 489	<input type="checkbox"/> Junior(u16) £ 299
<input type="checkbox"/> Re-activation + Digital Pass £ 2.5	<input type="checkbox"/> New Card + Digital Pass £ 5	<input checked="" type="checkbox"/> Digital Pass	

Use voucher: Type number _____ CityCash: _____ **£ 749**

If you have been awarded 'Ticket Office Credit 2020/21' as part of your Season Ticket, Car Park Season Ticket or Match Ticket refund from the 2019/20 season, you are able to deduct this from the price of your 2020/21 Season Ticket.

You will see a voucher notification linked to your Season Ticket. Please click this in order to apply your Ticket Office Credit.

The screenshot shows a ticket selection interface with the following details:

Stand	Entrance	Area	Row	Seat	Price area
NINIAN STAND Level 4	8	414 - Ninian Lounge	G	108	Ninian Lounge

Below the seat details, there are fields for 'Email or Fan ID' (containing '2') and 'User' (containing 'T**t A*****').

There are four ticket type options, each with a price:

- Adult: £ 749 (selected with a checkmark)
- Senior 60+: £ 549
- 16-21: £ 489
- Junior(u16): £ 299

Below these are three pass options:

- Re-activation + Digital Pass: £ 2.5
- New Card + Digital Pass: £ 5
- Digital Pass: (selected with a checkmark)

At the bottom, there are two icons: 'Use voucher' (with a red arrow pointing to it) and 'CityCash'. The total price is £ 749.

Select the voucher that you wish to use from the drop-down list and click 'USE PROMO CODE' to apply the voucher.

The screenshot shows the 'Active vouchers for user: T**t A*****' section. It features a drop-down menu currently set to 'Gift Card'. At the bottom right, there are two buttons: 'CANCEL' and 'USE PROMO CODE'.

If you wish to use CityCash towards your Season Ticket purchase, you can also do this in the same transaction. Should you wish to use CityCash on behalf of another supporter, they will need to log into their Bluebirds Club Account to process their seat individually. Click the CityCash icon at the bottom of your ticket in your basket.

This screenshot is identical to the one above, but with a red arrow pointing to the 'CityCash' icon at the bottom of the interface.

If you are happy with the items in your basket, click the blue arrow in the bottom-right corner of your screen to proceed to checkout.

Stand	Entrance	Area	Row	Seat	Price area
NINIAN STAND Level 4	8	414 - Ninian Lounge	G	108	Ninian Lounge

Email or Fan ID	User
2	T**t A*****t

<input checked="" type="checkbox"/> Adult £ 749	<input type="checkbox"/> Senior 60+ £ 549	<input type="checkbox"/> 16-21 £ 489	<input type="checkbox"/> Junior(u16) £ 299
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<input type="checkbox"/> Re-activation + Digital Pass £ 2.5	<input type="checkbox"/> New Card + Digital Pass £ 5	<input checked="" type="checkbox"/> Digital Pass
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Use voucher 1409530/37b7	CityCash	£-749	£ 743.91
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[Add more season tickets Season Tickets 2020/21 to the basket](#)

Transaction number 6880338	Total £ 743.91	
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Select your preferred method of payment at the checkout screen and click accept to confirm your payment.

If you decide to apply for V12 Finance you will be redirected to another screen at this point to complete your finance application. Select the General or Corporate V12 instalment option depending on your Season Ticket.

Transactions summary

Type	Name	Price name	Count	Price
Season tickets	Season Tickets 2020/21	Adult	1	£ 754
Total			1	£ 754

Select payment method

<input checked="" type="checkbox"/> Credit Card Checkout	<input type="checkbox"/> V12 10mos Installments (General)	<input type="checkbox"/> V12 10mos Installments (Corporate)
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CANCEL	
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Once your renewal has been processed, you will receive a confirmation email. Should you require further help, please contact us below:

Bluebirds Club Account - queries@cardiffcityfc.co.uk

Ticketing - tickets@cardiffcityfc.co.uk

All other queries - club@cardiffcityfc.co.uk